



Notice of Privacy Practices

Your health information is contained in a medical record that is the physical property of Red Hawk Wellness Center. Red Hawk Wellness Center uses health information about you to obtain payment for treatment and administrative purposes and evaluate the quality of care.

How Red Hawk Wellness Center May Use or Disclose Your Health Information

For Treatment: Your health record contains documented information needed to assist Red Hawk Wellness Center in determining your treatment plan. Relevant information from outside providers may also be reviewed and considered in your course of treatment. Our healthcare providers will also record actions taken during your treatment and document how you respond. Information may be shared with other providers who are involved in your care.

For Payment regarding mental health services: Red Hawk Wellness Center may use and disclose your health information to others to receive payment for treatment and services that you received. For example, a bill may be sent to you or a third-party payor, such as an insurance company or health plan. The bill may contain information that identifies you, your diagnosis, and treatment or supplies used during treatment.

For Health Care Operations: Red Hawk Wellness Center may use and disclose your health information for operational purposes. For example, your health information may be disclosed to members of the medical staff, risk or quality improvement personnel, and others to:

- Evaluate the performance of our staff
- Assess the quality of care and outcomes in your cases and similar cases
- Learn how to improve our facilities and services.

Appointments: Red Hawk Wellness Center may use your information to provide appointment reminders, information about treatment alternatives, or other health-related benefits and services that may be of interest to you.

Required by law: Red Hawk Wellness Center may use and disclose information about you as required by law. For example:

- For judicial and administrative proceedings pursuant to legal authority
- To report information related to victims of abuse, neglect, or domestic violence; and
- To assist law enforcement officials in their law enforcement duties
- For workers' compensation purposes
- For purposes of organ donation
- To avoid harm to a person or the public
- For specific Government functions

Obligations of Red Hawk Wellness Center

Red Hawk Wellness Center is required by law to:

- Maintain the privacy of protected health information
- provide you with this notice of its legal duties and privacy practices with respect to your health information
- Abide by the terms of this notice
- Notify you if we are unable to agree to a requested restriction on how your information is used or disclosed
- Accommodate reasonable requests you may make to communicate health information by alternative means or at alternative locations.

Red Hawk Wellness Center reserves the right to change its information practices and to make the new provisions effective for all protected health information it maintains. Revised notices will be made available to you upon request.